

The organisation's mission is to create, maintain and provide the State's definitive mapping and geospatial information services to support citizens, business and government.

Our vision is to be the national providers of trusted, maintained geospatial data and platforms to ensure the State's location data is easy to find, share and use.

To fulfil the above, OSI has developed and will maintain a practical but comprehensive Quality management System (QMS,) based on its commitment to customer satisfaction and continuous improvement.

This Quality policy covers all the processes within scope i.e the provision of flight planning, airborne data capture, flown data management, image post-processing, ground control, aerial triangulation, NHM DTM Generation, and feature extraction to a specification and Orthophotography production.

This policy embraces the following key principles:

- The satisfaction of customers, both external and internal, is the primary focus of the Quality management activities whereby we successfully deliver high quality, cost effective products and services on time
- Technology partners and suppliers are integral to the Quality process and the company will work closely with them to meet customers' needs
- OSI management are fully committed to their Quality policy through active communication of the QMS, participation in Quality improvement activities, the setting of measureable objectives, conducting internal audits, and assigning necessary resources
- All staff in OSI have responsibility for understanding and applying the Quality Policy in the performance of their task
- Full compliance with the OSI Customer Charter and all relevant statutory and regulatory requirements

This policy is reviewed on an annual basis at the Management Review meeting

*Signed*

Colin Bray



Date:

25-06-2018

CEO